



VOICE AGENT SOLUTIONS FOR HEALTHCARE PROVIDERS

Automate, Streamline & Personalize Care with HIPAA-Compliant Voice AI

You Name it, We Create it.

Reimagine Patient and Staff Experiences with Voice AI

Healthcare providers are under pressure to do more with less—while still delivering high-quality, equitable care. BigRio's voice agents help health systems, hospitals, and clinics automate front-line operations, support care teams, and improve patient engagement using natural, intelligent conversation.

From scheduling to clinical support, our solutions are built to reduce friction, lower costs, and scale your impact—securely and compliantly.

What Are Voice Agents?

Voice agents are AI systems that interact using natural language, powered by speech recognition, NLP, and machine learning. They're built to:

- Answer patient questions 24/7
- Support hands-free workflows for staff
- Automate check-in and intake
- Provide personalized instructions and follow-ups
- Reduce load on call centers and front desk teams



Why Voice AI Now?

Deepgram's 2025 Report
Highlights:

- 67% say voice AI is foundational to strategy
- 84% increasing investment in voice solutions
- 86% cite accessibility as a primary driver

Voice is helping providers overcome workforce shortages, reach underserved populations, and deliver care that feels more human—at scale.

Optimized for Providers, Built for Compliance

BigRio's voice solutions are tailored to clinical and operational environments:

- Always-On Access – 24/7 patient communication with no hold times
- Scalable Efficiency – Manage more calls with fewer resources
- Seamless Integration – Connect to EHR, CRM, and contact center platforms
- Patient-Centered UX – Natural, multilingual, and accessible
- Clinical-Grade Security – HIPAA compliance and secure data handling

Use Cases Across Healthcare Settings

Hospitals

Automate appointment scheduling, check-in, wayfinding

Clinics

Deliver test results, reminders, post-visit instructions

Call Centers

Answer FAQs, verify insurance, route calls

Clinical Staff

Enable hands-free documentation and access to data

Pharmacies

Voice refills, dosage reminders, side effect Q&A

Home Health & RPM

Daily check-ins, symptom tracking

Community Health

Multilingual outreach, education, and alerts

Let's Talk

Partner with BigRio to build smarter voice-driven solutions across your drug lifecycle.

[Contact us](#) to schedule a demo