VOICE AGENT SOLUTIONS FOR PHARMA & LIFE SCIENCES

BUILD INTELLIGENT, COMPLIANT VOICE INTERFACES FOR PATIENTS, PROVIDERS & FIELD TEAMS

You Name it, We Create it

TRANSFORM ENGAGEMENT ACROSS THE DRUG LIFECYCLE WITH VOICE AI

From clinical trials to post-market support, AI-powered voice agents are redefining how pharma and life sciences companies engage with patients, providers, and partners. BigRio helps you build HIPAA- and GxP-compliant voice solutions that improve access to information, enhance patient adherence, and streamline operational workflows.

Whether you're digitizing patient support programs, scaling medical affairs, or enabling real-time field force assistance, BigRio delivers customized voice agents designed for impact.

WHAT ARE VOICE AGENTS?

Voice agents are AI systems that engage users through natural conversations using advanced speech recognition, NLP, and machine learning. They provide:
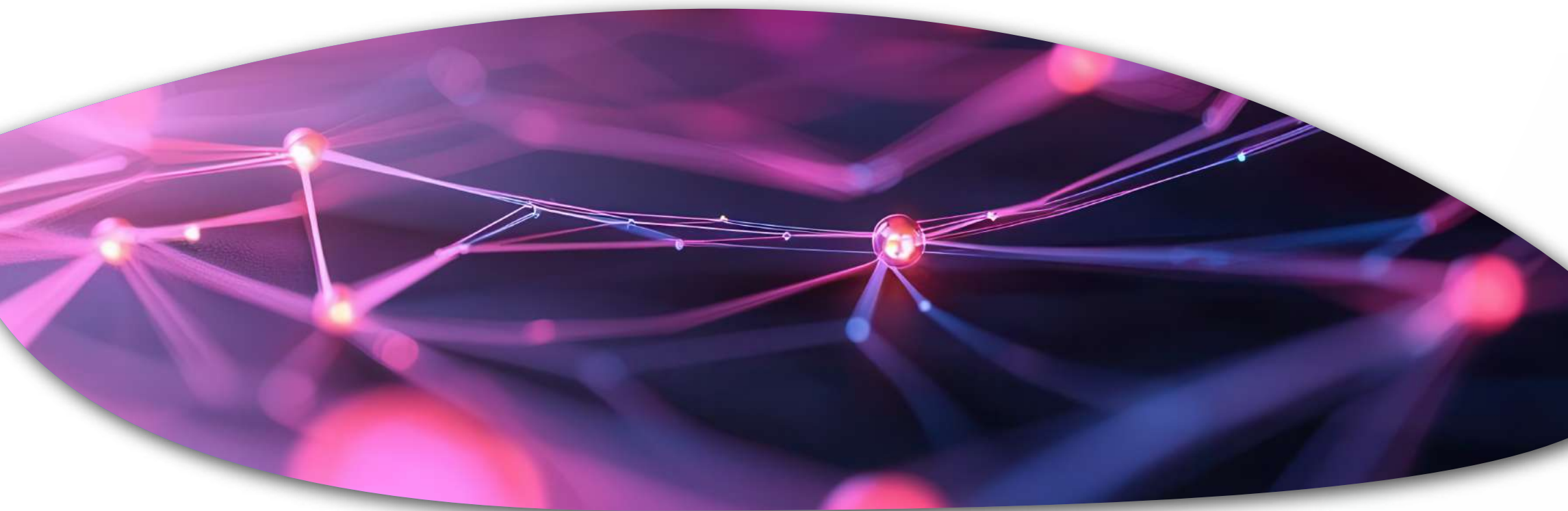
- 24/7 patient and provider support
- Real-time trial participant interaction
- Medication guidance and adherence tracking
- Voice-activated data collection and reporting
- Intelligent automation of repetitive workflows

WHY VOICE AI NOW?

Deepgram's 2025 Report Highlights:

- 67% view voice AI as strategic to digital transformation
- 84% plan to increase investment in voice solutions
- 86% say accessibility and equity drive adoption

Voice AI is fast becoming essential for scaling services, ensuring compliance, and meeting stakeholders where they are—hands-free and in the moment.

POWERING PHARMA INNOVATION

BigRio's voice agents bring strategic value across the value chain:

- Increase trial adherence and participant retention
- Enhance post-market surveillance and pharmacovigilance
- Reduce support costs through automation
- Enable omnichannel HCP engagement
- Maintain regulatory and data security standards (HIPAA, GxP)

USE CASES ACROSS PHARMA & LIFE SCIENCES

- Clinical Trials – Voice-based participant check-ins, ePRO collection
- Patient Support Programs – Adherence reminders, side effect guidance
- Medical Affairs – HCP inquiry handling, MSL field force enablement
- Regulatory & Safety – Voice-assisted case reporting, audit trail documentation
- Market Access & Reimbursement – Eligibility verification, payer navigation
- Global Pharma Ops – Multilingual voice agents for diverse geographies

LET'S TALK

PARTNER WITH BIGRIO TO BUILD SMARTER VOICE-DRIVEN SOLUTIONS ACROSS YOUR DRUG LIFECYCLE.

CONTACT US TO SCHEDULE A DEMO