

VOICE AGENT SOLUTIONS FOR PHARMA & LIFE SCIENCES

BUILD INTELLIGENT, COMPLIANT VOICE INTERFACES FOR PATIENTS, PROVIDERS & FIELD TEAMS

You Name it, We Create it

TRANSFORM ENGAGEMENT ACROSS THE DRUG LIFECYCLE WITH VOICE AI

From clinical trials to post-market support, AI-powered voice agents are redefining how pharma and life sciences companies engage with patients, providers, and partners. BigRio helps you build HIPAA- and GxP-compliant voice solutions that improve access to information, enhance patient adherence, and streamline operational workflows.

Whether you're digitizing patient support programs, scaling medical affairs, or enabling real-time field force assistance, BigRio delivers customized voice agents designed for impact.

WHY VOICE AI NOW?

Deepgram's 2025 Report Highlights:

- 67% view voice AI as strategic to digital transformation
- 84% plan to increase investment in voice solutions
- 86% say accessibility and equity drive adoption

Voice AI is fast becoming essential for scaling services, ensuring compliance, and meeting stakeholders where they are—hands-free and in the moment.



WHAT ARE VOICE AGENTS?

Voice agents are AI systems that engage users through natural conversations using advanced speech recognition, NLP, and machine learning. They provide:

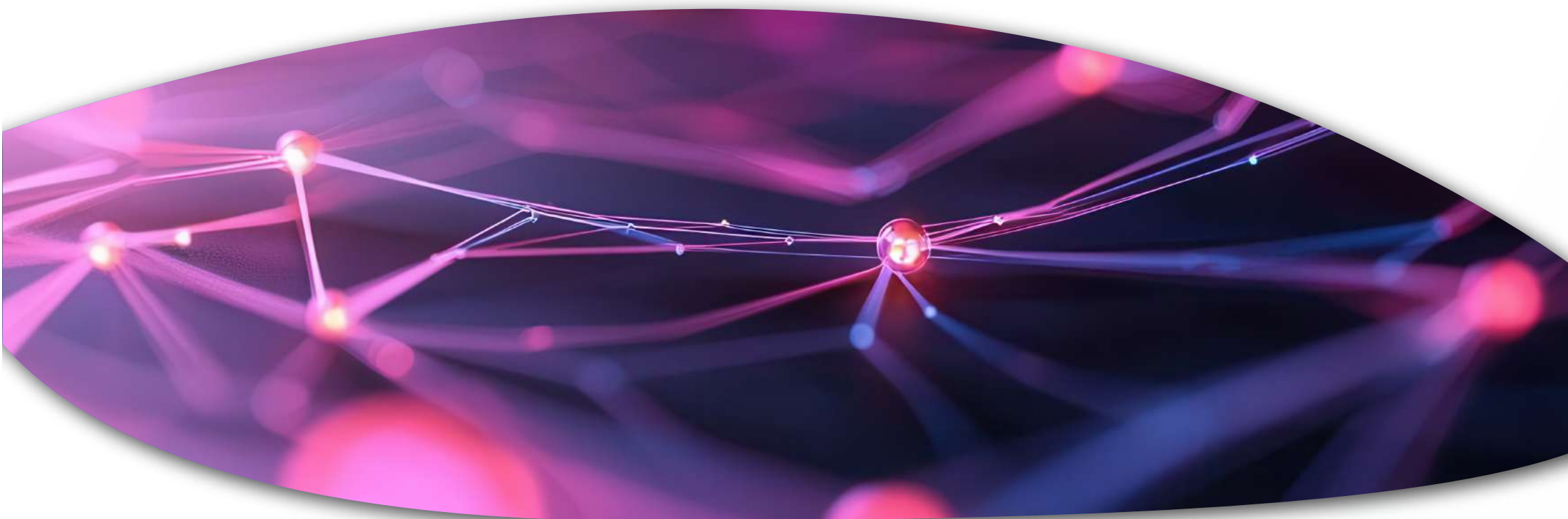
- 24/7 patient and provider support
- Real-time trial participant interaction
- Medication guidance and adherence tracking
- Voice-activated data collection and reporting
- Intelligent automation of repetitive workflows



POWERING PHARMA INNOVATION

BigRio's voice agents bring strategic value across the value chain:

- Increase trial adherence and participant retention
- Enhance post-market surveillance and pharmacovigilance
- Reduce support costs through automation
- Enable omnichannel HCP engagement
- Maintain regulatory and data security standards (HIPAA, GxP)



USE CASES ACROSS PHARMA & LIFE SCIENCES

- Clinical Trials – Voice-based participant check-ins, ePRO collection
- Patient Support Programs – Adherence reminders, side effect guidance
- Medical Affairs – HCP inquiry handling, MSL field force enablement
- Regulatory & Safety – Voice-assisted case reporting, audit trail documentation
- Market Access & Reimbursement – Eligibility verification, payer navigation
- Global Pharma Ops – Multilingual voice agents for diverse geographies

LET'S TALK

PARTNER WITH BIGRIO TO BUILD SMARTER VOICE-DRIVEN SOLUTIONS ACROSS YOUR DRUG LIFECYCLE.

CONTACT US TO SCHEDULE A DEMO

BIGRIO, LLC | Cambridge, MA 02138 | TEL: +1 (617) 500-5093 | www.bigr.io | info@bigr.io