



AI-NATIVE GLOBAL CAPABILITY CENTERS - FROM STRATEGY TO SCALED EXECUTION

Enterprises are past AI pilots. The challenge now is scale. Most GCCs are not built to scale AI.

AI initiatives stall when organizations lack the right operating model, talent mix, governance, and delivery engine. Traditional GCCs—optimized for application maintenance and cost efficiency—cannot keep pace with modern AI, GenAI, and agentic systems.

BigRio's AI Global Capability Center (GCC) offering enables enterprises to design, build, and operate AI-first GCCs that deliver real business outcomes—faster, securely, and at enterprise scale.

What makes BigRio different:

- AI-native delivery model (not retrofitted IT)
- Deep expertise in data, cloud, GenAI, and agentic AI
- Proven execution in regulated and data-intensive industries
- Built-in governance, compliance, and Responsible AI

Outcome: An AI GCC that becomes your long-term engine for innovation, modernization, and competitive advantage.



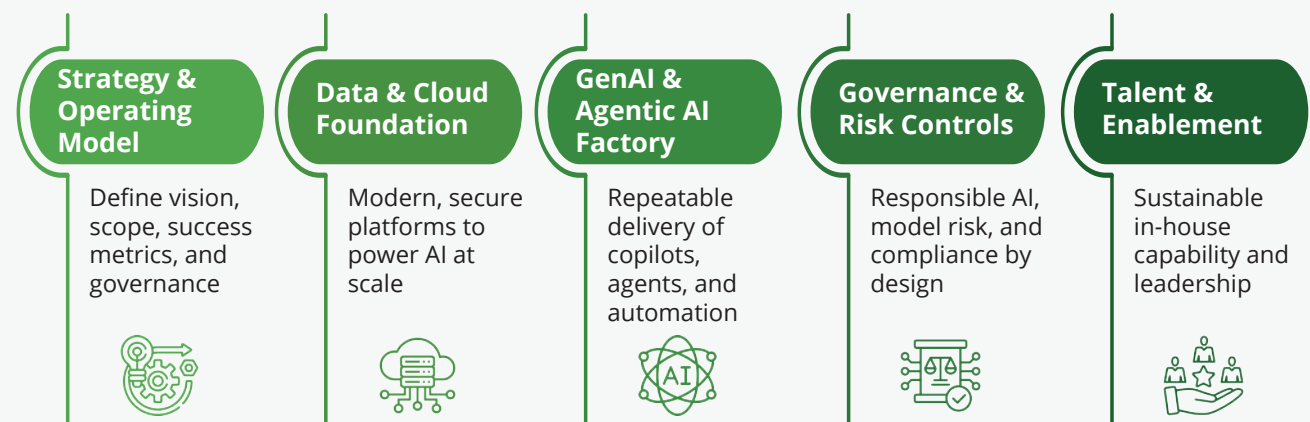
Why AI GCCs Matter Now

Organizations must:

- Move AI from experimentation to production
- Overcome AI talent shortages and rising costs
- Modernize legacy data and platforms
- Govern AI responsibly across security, privacy, and regulation

An AI GCC provides speed, consistency, scale, and control—when designed correctly.

BigRio's AI GCC Framework



Engagement Models

- Build-Operate-Transfer (BOT)
- Co-Create & Scale
- Managed AI GCC
- Hybrid (Onshore leadership + Offshore scale)

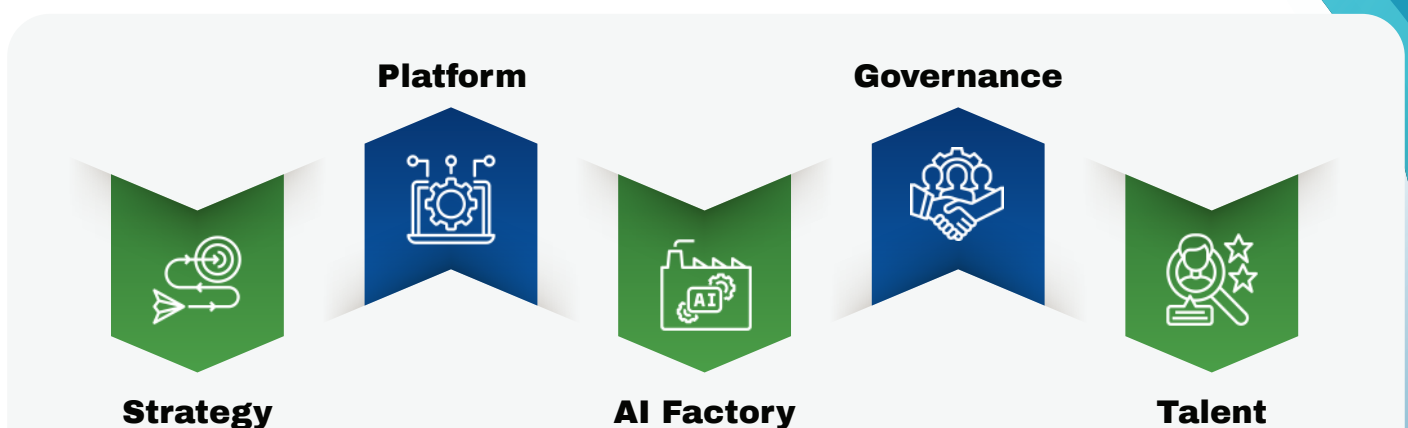
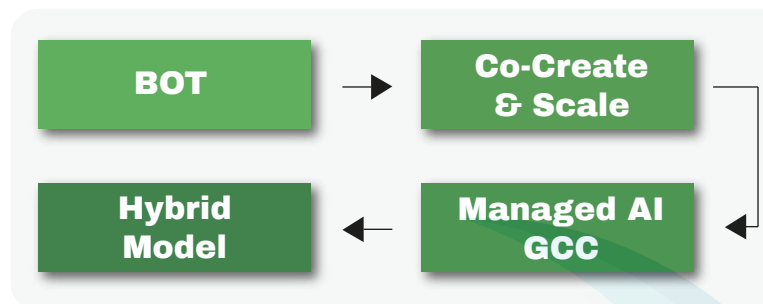


Figure 1: BigRio AI GCC Lifecycle

Core AI GCC Capabilities

Data & AI Engineering

- Cloud data platforms, lakehouse architectures
- Analytics, feature stores, and MLOps
- Legacy modernization using AI-assisted development



Generative AI & Agentic Systems

- Enterprise GenAI platforms (RAG, fine-tuning, secure LLMs)
- AI copilots and autonomous agents
- Workflow automation across EHR, ERP, CRM, ServiceNow



Governance, Risk & Compliance

- Responsible AI frameworks
- Model validation and monitoring
- Security, privacy, and audit readiness



Technology & Platform Partnerships

BigRio works closely with leading cloud, data, and AI ecosystem partners to deliver best-of-breed solutions:

- **AWS, Microsoft Azure, Google Cloud** – Cloud & AI platforms
- **Snowflake, Databricks** – Modern data platforms
- **ServiceNow** – Workflow automation and AI-driven operations

These partnerships enable faster implementation, proven architectures, and enterprise-grade scalability.

Accelerators & IP

Enterprise AI Platform

A proven platform to search, manage, and operationalize enterprise data—accelerating AI readiness and time-to-value.

AI Delivery Playbooks & Reference Architectures

Reusable frameworks that reduce risk and compress delivery timelines.

Thought Leadership That Shapes AI Strategy

BigRio actively drives industry conversations on AI, GenAI, and agentic systems:

- **The Big Unlock Podcast** – 190+ episodes featuring global leaders in healthcare, AI, and digital transformation
- **Executive Briefs & POVs** on AI operating models, GenAI governance, and enterprise modernization, The books
- **Conference Participation & Industry Panels** across healthcare, life sciences, and digital innovation, our educational webinars.

These assets inform our GCC designs with real-world insights—not theory.

Industries We Serve



Healthcare
(payer and Provider)



Digital Health



Technology & SaaS



**Pharmaceuticals and
Life Sciences**



**Financial Services &
Insurance**



**Retail, Consumer
Platforms**

Client Outcomes

Organizations partnering with BigRio achieve:

- Faster AI delivery cycles
- Reduced AI development and operating costs
- Increased adoption of GenAI and agentic solutions
- Improved governance, security, and compliance posture
- Strong internal AI capability and leadership bench

Get Started

Whether you are launching your first AI GCC or transforming an existing one, BigRio helps you scale AI with confidence.

Let's build your AI Global Capability Center.